WHITE PAPER

Empowering Healthcare Mobility

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**NIS2 COMPLIANCE AND CYBERSECURITY
WITH SOTI ONE — POWERED BY EUTRONIX**

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Executive Summary

The healthcare sector is embracing mobile devices and IoT technologies to enhance patient care, improve workflows, and reduce costs. However, this transformation brings new cybersecurity risks. The EU's NIS2 directive classifies healthcare as essential infrastructure, imposing strict requirements for risk management, incident response, and data protection.

Hospitals and care providers often face major hurdles: legacy systems, understaffed IT departments, and large fleets of unmanaged mobile and medical devices. This white paper explores how Enterprise Mobility Management (EMM) plays a vital role in NIS2 compliance, and how SOTI MobiControl, delivered with expert local support from eutronix, offers a clear path forward.

With centralized device management, real-time monitoring, remote troubleshooting, and secure app control, the SOTI ONE Platform helps healthcare providers safeguard sensitive data and ensure business continuity. eutronix, as a trusted local partner in Belgium, France, the Netherlands, and Luxembourg, brings hands-on implementation, support, and guidance to ensure the technology fits your unique operational reality.

This paper includes anonymized success stories from European care providers who reduced downtime, improved compliance, and freed staff to focus on what matters most: patient care.

Introduction: Mobile Healthcare in a High-Stakes Environment

From electronic health records on tablets to connected wearables that monitor patient vitals, modern healthcare depends on mobile technology. These tools improve treatment speed and accuracy — but also create new cybersecurity exposure.

Recognizing the risk, the NIS2 Directive mandates that healthcare institutions adopt robust cybersecurity and operational continuity frameworks. Compliance isn't just a legal obligation: it's about protecting lives, safeguarding personal data, and maintaining trust in healthcare systems.

Yet implementing secure and compliant mobility isn't easy. Clinicians use a wide mix of devices, often on the move, across care settings. IT teams need to secure and manage everything — from Android tablets to label printers and smart medical devices — with limited resources.

That's where SOTI provides the tools, and eutronix provides the expertise and local support to put them into action.

NIS2 Compliance Challenges in Healthcare Mobility

1   **Sensitive Data on Mobile Devices** NIS2 requires secure storage and transmission of patient records. But mobile devices are often lost, stolen, or shared among staff. eutronix helps configure SOTI to enforce encryption, strong authentication, and secure access policies.

2   **Fragmented and Diverse Device Fleets** Healthcare IT often deals with a chaotic mix of iOS, Android, Windows, and legacy devices. With SOTI, centrally managed by eutronix, hospitals gain visibility and standardized control across all endpoints.par eutronix.

3   **Legacy Systems and Outdated Apps Older** medical systems may not support modern security protocols. SOTI allows compensating controls and risk-aware policies. eutronix ensures seamless deployment in complex, mixed environments.

4   **Limited IT Resources** Understaffed IT teams can't manually configure or monitor hundreds of devices. eutronix helps automate security policies, patching, and compliance reporting with SOTI's intuitive tools.

5   **IoT and Medical Equipment Integration** Nurses rely on smart IV pumps, remote sensors, and medical printers. SOTI Connect extends monitoring and control to these devices. eutronix assists in setting rules and firmware update cycles that secure this often-overlooked layer.

6   **Service Continuity** NIS2 emphasizes operational continuity. Remote support and real-time alerts via SOTI allow clinicians to continue care even when devices malfunction. eutronix configures response playbooks and dashboard alerts tailored to healthcare workflows.

7   **Human Error and Cyber Awareness** With SOTI Snap, healthcare providers can push microtraining and security tips directly to devices. eutronix helps tailor the content and rollout strategy.

SOTI

How SOTI + eutronix Make Compliance Work in Practice

Centralized Visibility

SOTI MobiControl gives you a live view of every mobile device: who's using it, where it is, and whether it's compliant. eutronix helps you deploy geofencing, access policies, and real-time compliance dashboards.

Remote Support, Zero Downtime

SOTI lets IT troubleshoot devices remotely, even if they're in a patient's home or another hospital wing. eutronix configures this capability and trains your helpdesk team for rapid response..

Policy EnforcementSet and lock security policies (e.g., auto-lock, encrypted storage, secure Wi-Fi).

eutronix helps build and maintain your compliance profiles across different teams and user roles.

Secure Content and App ControlUsing

SOTI Hub, distribute medical documents in encrypted containers. Lock down devices with Kiosk Mode. eutronix guides the deployment and monitors the rollout.

IoT & Printer Security with SOTI Connect

From patient wristband printers to infusion devices, SOTI Connect allows real-time tracking, firmware updates, and status alerts. eutronix provides setup and remote diagnostics.

Regulatory Audit TrailsNIS2 requires proof of compliance.

SOTI logs every action and generates ready-to-share reports. eutronix can assist in pre-audit preparation and remediation planning.

Success Stories

CareGroup (anonymous) digitized their home care operations across Belgium and Luxembourg. With SOTI, implemented by eutronix, they:

► Reduced device downtime by 90%
► Secured remote tablets used by nurses
► Eliminated back-office tech bottlenecks

eutronix assisted with onboarding, security policy design, and multilingual training.

A **HealthTech** startup developing fall-detection wearables partnered with eutronix to:

► Automate alerts when data streams dropped
► Monitor device uptime in real-time
► Ensure compliance with MDR and NIS2 using SOTI's integrated controls.

Conclusion & Next Steps

NIS2 is raising the cybersecurity bar for healthcare. Mobile and IoT security is no longer optional — it's a core requirement.

With SOTI technology and eutronix by your side, you don't need to choose between innovation and compliance.
We bring:
• Industry-leading tools to control, secure, and monitor all your healthcare devices
• Local experts who understand your workflows and constraints
• Ongoing support, training, and insights

Let's turn compliance into confidence. Let's empower your care teams with secure, reliable tools.

Get Started Today

• Book a **live demo** with eutronix
• Request a **quick compliance audit** for your mobile fleet

Contact eutronix today and take control of your mobile healthcare infrastructure — securely, efficiently, and in full compliance.

Ready to transform your healthcare mobility?

Discover how our combined solution secures patient data, eliminates device downtime and streamlines clinical workflows. From bullet-proof NIS2 compliance to happier, more efficient care teams, we help you modernise every step of the patient journey.

Contact our experts today.
We look forward to discussing how we can tailor our solution to your specific needs.

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About eutronix

- Dynamic company specializing in hardware solutions and electronic automation equipment

- Value-added distributor

- Founded in 1999

- Headquarters in Belgium

- Branches or subsidiaries in France, the Netherlands and the United Kingdom

- A team of 40+ people

eutronix's markets

- Healthcare
- Hospitality
- Retail
- Leisure
- Transport & logistics
- Industry
- Access control & people identification
- Signalling
- Field service
- Oem & IoT